

## Rachel E. Davis, PhD, PC

Licensed Psychologist specializing in Pediatric Neuropsychology

## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW YOUR/YOUR CHILD'S HEALTH INFORMATION MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE READ IT CAREFULLY.

This document describes the privacy practices followed by Rachel E. Davis, PhD, PC. In it, I describe the ways in which I may use and disclose health information about you/your child and describe your rights and our obligations regarding the use and disclosure of that information. I reserve the right to change the terms of my Notice of Privacy Practices at any time. Should I make changes, I will provide you with a copy of the revised notice by posting a copy on my website, sending you a copy in the mail when requested, or providing you the copy at our next appointment. Your privacy is protected by law.

## PROTECTED HEALTH INFORMATION (PHI)

It is my responsibility, by law, to safeguard your/your child's PHI and to take precautions to keep it private. The law requires I provide you this notice; which applies to the information and records I have regarding your/your child's health, health status, and the services you/your child receive in our office. PHI can include:

- 1) information created and received by our office
- 2) spoken words, written, or electronic information
- 3) information about your diagnoses, examinations, health history, health status, procedures, prescriptions, symptoms, test results, treatments, and other health information

## YOUR RIGHTS REGARDING YOUR PHI

I will not disclose or obtain your/your child's PHI without your written Authorization except as disclosed below. If you provide me with written Authorization to disclose your/your child's PHI, you may revoke that Authorization at any time in writing. Once you have revoked your Authorization, I will not disclose or obtain PHI about you/your child; however, I cannot undo any previous disclosures made when I had your permission.

## **EXCEPTIONS TO WRITTEN AUTHORIZATION**

I may disclose your PHI for the following reasons:

- 1) *Child or Elder Abuse*: As a mandated reporter, I am required to report all suspected cases of neglect, physical, or sexual abuse of a child to the Department of Human Services (DHS). I am also required to report suspected elder abuse or neglect to the Senior and Disabled Services Division.
- 2) *Threats to Health or Safety*: I may disclose PHI, if necessary, to prevent clear and substantial risk of self-harm or intended harm to another individual. I am required to warn law enforcement and the intended victim in cases of clear and substantial risk of harm to another individual.
- 3) *Lawsuits and Disputes:* I may disclose PHI in response to a court or administrative order. I may also be required to disclose PHI in response to a subpoena.
- 4) *Worker's Compensation*: I may be required to provide PHI in order to comply with Worker's Compensation laws.
- 5) *Contractual Obligations*: I may disclose PHI to third party contractors with whom I have a contractual relationship to provide services. For example, I may be contracted with an agency that referred you/your child to me for an assessment, paid for the assessment, and who will receive a copy of the written report based on that assessment. Under this exception, I will disclose your/your child's PHI to:

7341 W. Charleston Blvd., Ste. 140, Las Vegas, NV 89117

Telephone: (702) 776- 8990 Fax: (702) 776-8548 Website: drracheldavis.com
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#### USE AND DISCLOSURE OF YOUR PHI

Your PHI can be used for the following purposes:

- Treatment: I may use PHI to provide you/your child with clinical treatment. I may also disclose PHI to other health care professionals who take care of you/your child. To use or disclose you/your child's PHI for these reasons requires your written permission.
- 2) Payment: I may use or disclose PHI in order to bill or collect payment for the services I provide to you/your child. For example, I may need to disclose information to your insurance company in order to receive payment for therapy or an assessment I provided you/your child. I may also provide your information to business associates, which includes billing companies, claims processing companies, collection agencies, and others that process health care claims for my office. I require these business associates to safeguard your PHI to my standards.
- 3) *Health Care Operations*: I may use and disclose information about you/your child in order to run the office and to make sure that you/your child receive quality care. I may also disclose PHI to health plans that provide your insurance coverage to assist them in improving care, reducing costs, coordinating, and managing health care.
- 4) **Appointment Reminders**: I may contact you to remind you that you or your child has an appointment for assessment or treatment at the office.
- 5) *Treatment Alternatives or Options*: I may contact you to tell you about potential treatment options or alternatives in which you may be interested.

#### YOUR RIGHTS REGARDING YOUR/YOUR CHILD'S PHI

You have the following rights regarding your/your child's PHI:

- 1) Inspect and Copy: You have the right to inspect and/or copy PHI. Please submit a written request to my office. Electronic communication of records is quick and at no charge to you. I am allowed to charge you reasonable fees for hard copies (\$0.60 per page) and applicable mailing or other associated supplies. I may deny your request to inspect and/or copy in certain limited circumstances. Specifically, your right to inspect and copy PHI will be denied if there is compelling evidence that access to that information would cause serious harm to you. You may ask to have your request reviewed. If the law gives you a right to have my denial reviewed, I will select a licensed health care professional who was not associated with the denial to review your request and my denial. I will abide by that person's decision.
- 2) **Right to Amend:** If you believe the information I have about you/your child is incorrect or incomplete, you can request in writing that I amend that information. I am not required to agree to this amendment. I will notify you of my decision to amend your PHI within 30 days.
- 3) **Right to an Accounting of Disclosures**: You have a right to request that I provide you with a written account of any disclosures of PHI that I have made during the previous five years. This request must be in writing. I will provide one (1) accounting within a 12-month period free of charge. More than one request within 12-months will incur a reasonable charge equal to my customary hourly fee for therapy to cover the time necessary to fulfill your request.
- 4) *Right to Restrictions*: You have the right to request a restriction or limitation on the PHI I use or disclose about you/your child for purposes other than treatment, payment, health care operations, or the other exceptions to written permission outlined above. You also may also limit the PHI I disclose about you/your child to someone who is involved in your/your child's care or payment for care (e.g., family member or friend). Please submit requests in writing to my office. I may not comply with your request if the information is necessary to provide you/your child with emergency treatment.
- 5) **Right to Request Confidential Communication**: You have the right to request that I communicate with you in a specific manner, in a certain way or at a certain location (e.g., by nonsecure email, only at work, or by mail).
- 6) *Right to a Paper Copy of This Notice*: You have a right to a paper copy of this notice and may request one at any time.

#### **COMPLAINTS**

If you believe your privacy rights have been violated you may file a complaint with the following agencies:

- 1) Rachel E. Davis, PhD, PC, (702-776-8990)
- 2) State of Nevada Board of Psychological Examiners (775-688-1268)
- 3) Secretary of the Department of Health and Human Services, office for Civil Rights

You will not be penalized or retaliated against if you file a complaint. Please ask for clarification if you have any questions about my privacy practices.

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# Rachel E. Davis, PhD, PC

Licensed Psychologist specializing in Pediatric Neuropsychology

## NOTICE OF PRIVACY PRACTICES Receipt and Acknowledgment of Notice

Client's Name:	Date of Birth:	
I hereby acknowledge that I have been given a copy of and have had a chance to read them. I understand that it can contact Dr. Davis at (702) 776-8990.		
Client/Parent/Guardian #1 Name (Printed)	Client/Parent/Guardian #1 Signature	Date
Parent/Guardian #2 Name (Printed)	Parent/Guardian #2 Signature	Date
Parent/Guardian #3 Name (Printed)	Parent/Guardian #3 Signature	Date
Client Refuses to Acknowledge Receipt:		
Signature of Staff Member		

7341 W. Charleston Blvd., Ste. 140, Las Vegas, NV 89117

Telephone: (702) 776- 8990 Fax: (702) 776-8548 Website: drracheldavis.com
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## **COMMUNICATIONS POLICY**

## Contacting Me

When you need to contact me for any reason, these are the most effective ways to get in touch in a reasonable amount of time:

- By phone (702) 776-8990. You may leave messages on the voicemail, which is confidential.
- By secure email (see below for details.)
- If you wish me to communicate with you in specific way(s), please read and complete the TRANSMISSION OF PROTECTED HEALTH INFORMATION form included with these office policies. Should you choose to send a nonsecure, unencrypted email after completing that form, that communication format will cancel any previous restrictions regrading email communication.

I subscribe to the following service that can allow us to communicate more privately through the use of encryption and other privacy technologies. None of them will cost you money, but each requires some setup before they can be used. Please ask if you would like to use this service:

• Encrypted email, requires I send you an initial secure email. You will need to supply your email address on the client Contact Page of your intake packet or call the office and leave your email address with me or my office manager. My secure, encrypted email service is through MDofficeemail.com's Crypt-n-Send program.

If you need to send a file such as a PDF or other digital document, please send it as an attachment using the secure email service mentioned above or please print and FAX it to (702) 776-8548. JPEG and other formats used when taking a picture (e.g., on your cell phone) are not clear copies. The original will also need to be provided before or at your first appointment.

It is important that we be able to communicate and also keep the confidential space that is vital to our professional relationship. Please speak with me about any concerns you have regarding my preferred communication methods.

## Response Time

I may not be able to respond to your messages and calls immediately. For voicemails and other messages, you can expect a response within 48 hours (weekends and holidays are exceptions to this timeframe). I may occasionally reply more quickly than that or on weekends, but please be aware that this will not always be possible.

Be aware that there may be times when I am unable to receive or respond to messages, such as when out of cellular range or out of town. We will discuss alternate contact methods during our sessions prior to my taking any sort of vacation.

## **Emergency Contact**

If you need to contact me about an emergency, the best method is:

- By phone (702) 776-8990, leave a message. I return calls regarding emergencies within two (2) hours.
- If you cannot reach me by phone, please leave a voicemail and then follow up by calling 911.

#### Disclosure Regarding Third-Party Access to Communications

Please know that if we use electronic communications methods, such as email, there are various technicians and administrators who maintain these services and may have access to the content of those communications. In some cases, these accesses are more likely than in others.

Of special consideration are work email addresses. If you use your work email to communicate with me, your employer may access our email communications. There may be similar issues involved in school email or other email accounts associated with organizations with whom you are affiliated. Additionally, people with access to your computer, mobile phone, and/or other devices may also have access to your email and/or text messages. Please take a moment to contemplate the risks involved if any of these persons were to access the messages we exchange with each other.

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## **Electronic Communication Policy**

In order to maintain clarity regarding our use of electronic modes of communication during your treatment, I have prepared the following policy. This is because the use of various types of electronic communications is common in our society, and many individuals believe this is the preferred method of communication with others, whether their relationships are social or professional. Many of these common modes of communication, however, put your privacy at risk and can be inconsistent with the law or with the standards of my profession. Consequently, this policy has been prepared to assure the security and confidentiality of your treatment and to assure that it is consistent with ethical considerations and the law.

If you have any questions about this policy, please feel free to discuss this with me.

## Communication by Unencrypted Email and Other Non-Secure Means

It may become useful during the course of your assessment or treatment to communicate by email or other electronic methods of communication. Be informed that these methods, in their typical form, are not confidential means of communication. If you use these methods to communicate with this office or me, there is a reasonable chance that a third party may be able to intercept and eavesdrop on those messages. The kinds of parties that may intercept these messages include, but are not limited to:

- People in your home or other environments who can access your phone, computer, or other devices that you use to read and write messages
- Your employer, if you use your work email to communicate with me or my office
- Third parties on the Internet such as server administrators and others who monitor Internet traffic

If there are people in your life that you do not want accessing these communications, please talk with me about ways to keep your communications safe and confidential.

I also offer the use of secured, encrypted email service that requires the use of passwords to access and that store and transmit data (i.e., our communications) in an encrypted format. This secure method of email communication may also contain a limited amount of risk should an unauthorized person access your password or hack the secure service that I use. With this limited risk in mind, you may send me intake packets, records, or therapy related information via this method. If you request, I will also send you written reports and/or the medical records to which you legally have rights to access via this method.

## **Text Messaging**

Because text messaging is a very unsecure and impersonal mode of communication, I do not text message to nor do I respond to text messages from my clients. So, please do not text message me.

#### Social Media

I do not communicate with, or contact, any of my clients through social media platforms like Twitter and Facebook. In addition, if I discover that I have accidentally established an online relationship with you, I will cancel that relationship. This is because these types of casual social contacts can create significant security risks for you.

I participate on various social networks, but not in my professional capacity. If you have an online presence, there is a possibility that you may encounter me by accident. If that occurs, please discuss it with me during our time together. I believe that any communications with clients online have a high potential to compromise the professional relationship. In addition, please do not try to contact me in this way. I will not respond and will terminate any online contact no matter how accidental.

### Websites

I have a website that you are free to access (drracheldavis.com). I use it for professional reasons to provide information to others about me and my practice. You are welcome to access and review the information that I have on my website and, if you have questions about it, we should discuss this during your sessions.

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## **Web Searches**

I will not use web searches to gather information about you without your permission. I believe that this violates your privacy rights; however, I understand that you might choose to gather information about me in this way. In this day and age there is an incredible amount of information available about individuals on the internet, much of which may actually be known to that person and some of which may be inaccurate or unknown. If you encounter any information about me through web searches, or in any other fashion for that matter, please discuss this with me during our time together so that we can deal with it and its potential impact on your treatment. Additionally, please keep in mind that there are several individuals on the internet that have the same name as I and who are also psychologists. This fact can cause some confusion when you search for information about me online. Please feel free to verify and clarify the information you find online about me during our sessions.

Recently it has become fashionable for clients to review their health care provider on various websites. Unfortunately, mental health professionals cannot respond to such comments and related errors because of confidentiality restrictions. If you encounter such reviews of me, please share it with me so we can discuss it and its potential impact on our professional relationship. Please do not rate my work with you while we are in treatment together on any of these websites. This is because it has a significant potential to damage our ability to work together.

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# TRANSMISSION OF PROTECTED HEALTH INFORMATION

I, on behalf of	
(client name or client's parent/legal guardian) (client name and date of birth)	
AUTHORIZE: Rachel E. Davis, PhD, PC	
7341 W. Charleston Blvd., Ste. 140	
Las Vegas, NV 89117	
TO TRANSMIT TO ME THE FOLLOWING PROTECTED HEALTH INFORMATION RELATED TO AND/OR MY CHILD'S HEALTH RECORDS AND HEALTH CARE TREATMENT: O Psychological or Neuropsychological Reports O Information related to the scheduling of meetings or other appointments	O MY
O Completed forms, including forms that may contain sensitive, confidential information	
O Information of a therapeutic or clinical nature, including information relevant to my treatment O My/my child's health record, in part or in whole, or summaries of material from that health record O Other information. Describe:	
BY THE FOLLOWING MEDIA: O Unsecured email O Encrypted email O U.S. Mail	
O Voicemail messages, as appropriate	
TERMINATION  O This authorization will terminate 365 days after the date listed below.  OR  O This authorization will terminate upon either completion of the assessment, which includes delivery the written report, or upon termination of therapy services.	y of
I have been informed of the risks, including but not limited to my confidentiality in treatment, of transmi my protected health information by unsecured means. I understand that <b>I am not</b> required to sign this agreement in order to receive treatment or assessment services. I also understand that I may terminate this authorization at any time.	
Client/Parent/Guardian #1 Name (Printed)  Client/Parent/Guardian #1 Signature	Date
Parent/Guardian #2 Name (Printed) Parent/Guardian #2 Signature	Date
Parent/Guardian #3 Name (Printed) Parent/Guardian #3 Signature	Date

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## **INFORMED CONSENT FOR ASSESSMENT**

This document contains important information about my professional services and business policies. It also provides me with very important information related to your child's development and the assessment that you are seeking. Please read these pages carefully so that you can make an informed decision about participating in psychological services. Please write down any questions you have so that we can discuss them at our first meeting. Your decision to participate, or to have your child participate, in psychological assessment is voluntary. When you sign this document, it will represent an agreement between us. Please complete all items to the best of your knowledge.

## **Assessments**

Mental health providers, physicians, educators, and other service providers often recommend Neuropsychological, Psychological, Psychoeducational, and Developmental assessments to assist with both diagnosis and determining appropriate accommodation, intervention, or treatment approaches.

Assessments can have benefits and risks. As assessments often involve discussing difficulties or challenges, you or your child may experience uncomfortable feelings. On the other hand, comprehensive assessment has also been shown to have benefits such as increased understanding of individual strengths and weaknesses and increased access to appropriate services.

Assessments involve a parent or guardian interview (when the client is a minor), client interview (when appropriate), review of records, behavioral observations, self-report and/or parent-report questionnaires, individually administered assessments, and a feedback session for the purposes of discussing results. Assessments typically last between 6 to 16 hours, including the initial appointment, 2-3 testing sessions, report writing, and a feedback session. The completed assessment report will be available within 25 business days following the final session, final receipt of all records, or receipt of all questionnaires.

Please note: The completed assessment report can only be interpreted by a trained professional and is not intended for any other purpose.

## APPOINTMENT SCHEDULING AND CANCELLATION POLICY

I understand that the clients who seek my services appreciate timely and clear communication and as minimal a wait as possible to receive those services. Therefore, in an effort to streamline services and provide timely services to as many families as possible, the following is my policy regarding Scheduling, Cancelations, Rescheduling and No call/No shows.

## Initial Appointment – Psychiatric Diagnostic Assessment

During our initial appointment we will discuss the reasons you are seeking an assessment for you/your child. I will ask you and/or your child questions regarding symptoms, developmental history and any previous services or assessments. I will also provide you with more information regarding future appointments, and what to expect during our time together. I typically schedule 1-1.5 hours for this first meeting.

## **Testing Sessions**

Each testing session typically lasts 1-3 hours, depending on the age and developmental level of the client. Additional testing sessions may be scheduled if needed.

## Feedback and Follow-Up Appointments

Following the completion of testing, I will score the testing and self-reporting measures and review all records. I will then meet individually with the client (if an adult) or parents/guardians in order to review the assessment results, discuss any diagnoses, and outline any recommendations. If the client

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is an older child or adolescent, I may also schedule a brief feedback apportionment with the client in order to review any findings and recommendations.

## **General Scheduling**

I, or my staff, will make two (2) attempts to contact you to schedule your *initial appointments*. In order to not pressure you regarding scheduling, if you do not return those calls within two (2) weeks we will not make further attempts to contact you. All subsequent appointments will be made at the end of each appointment.

Similarly, I, or my office staff will make two (2) attempts to contact families regarding scheduling the *feedback sessions* for assessment services. If you do not return those telephone calls, no further attempts to contact you will be made and the file will be closed if you do not contact the office within three (3) weeks.

## Cancellations and No Call/No Show for an Appointment

Life happens, and last-minute emergencies can necessitate rescheduling an appointment. Given the limited number of appointments I can make per month, as much notice as possible is appreciated when a family needs to cancel/change an appointment. Therefore, I request a minimum of 24-hour notice before your scheduled appointment if you wish to reschedule. Cancellations made without this notice will incur a \$100 cancellations fee. If you do not call to cancel and do not attend your scheduled appointment, you will be considered a "no call/no show" and will be charged the full fee for that appointment. You will be solely responsible for paying these fees, as insurance companies do not reimburse for them.

## **GENERAL OFFICE POLICIES**

My office is a safe and welcoming place for all individuals and families seeking psychological services. The following policies have been established in order to protect all individuals, family members, staff, and providers. If you are unable to comply with these policies, I retain the right to terminate your services.

- All adults, including parents, caregivers, spouses and any other adult family members will behave appropriately towards me, my colleagues and staff, and any other individuals in the office.
- I expect all individuals, including clients and their family members to respect the privacy of all other clients and family members who come to this office. I ask that you not disclose the name or identity of other individuals you may see in my office.
- While waiting for their appointment or for their child to finish and assessment, I require parents and other visitors to maintain a quiet, peaceful environment. Please step outside if you need to take a phone call, use quiet voices, and maintain control of any other children waiting with you. You are responsible for any damages caused by your child(ren).
- Please keep in mind that the office door does open onto a parking lot. It is crucial for their safety that you closely monitor your child(ren) who may wander/elope out the door into a potentially dangerous area (i.e., the parking lot).
- It is highly important that you be immediately present should your child need you. Therefore, unless otherwise discussed with me, I expect you to stay on the property during your child's entire session. I have Wi-Fi guest access should you need to bring a laptop on which to occupy your time. I also have a selection of reading material should you wish to borrow something to read.
- Additionally, please follow all posted signs in the waiting area.

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# CONSENT FOR APPOINTMENT SCHEDULING/CANCELLATION AND GENERAL OFFICE POLICIES

## **Agreement with Policy**

By signing here, you indicate you have read, understand scheduling/cancellation and general office policies.	d and will comply with the above Appe	ointment
	C)	
Client/Parent/Guardian #1 Name (Printed)	Client/Parent/Guardian #1 Signature	Date
Parent/Guardian #2 Name (Printed)	Parent/Guardian #2 Signature	Date
Parent/Guardian #3 Name (Printed)	Parent/Guardian #3 Signature	Date

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## PROFESSIONAL RECORDS

The laws and standards of my profession require that I keep a record of our appointments and the services you receive from me. You are entitled to receive a copy of your records upon written request. Alternatively, I can prepare a summary for you instead. Because these are professional records, they can be misinterpreted and/or upsetting to untrained readers. If you wish to see your records, I recommend that you review them in my presence so that we can discuss the contents. You may request that I correct the record if you believe an error has been made. Clients will be charged an appropriate fee for any professional time spent in responding to information requests.

Nevada state law requires I maintain a complete copy of you/your child's health record for five years following the termination of services or until a client who is a minor at the time he/she received psychological services turns 23 years old, whichever is later. After that retention time had passed, I may destroy the record and maintain a summary of the record indefinitely. Until then, I will keep your records in a secure place. If I must discontinue our relationship because of illness, disability, or other unforeseen circumstances, I will ask you to agree to my transferring of you/your child's records to another psychologist or licensed mental health professional who will assure their confidentiality, preservation and appropriate access.

## WHAT TO EXPECT FROM OUR RELATIONSHIP

As a professional, I will use my best knowledge and skills to help you. This includes following the standards of the American Psychological Association (APA). In the interests of the client, the APA has placed the following limitations on the relationship between a psychologist and a client. I will abide by these limitations.

- I am license and trained to practice psychology. I am not license or trained to practice law, medicine, finance or any other profession. I am not able to advise you in these areas.
- State laws and the rules of the APA require me to keep what you tell me confidential. Please see the Notice of Privacy Practices section of this document for more information
- In your best interest, and following the APA's standards, I can only be you/your child's psychologist. I cannot have any other role in you/your child's life. I cannot, now or ever, be a personal friend to or socialize with any of my clients or their family members. I cannot be a psychologist to someone who is already a friend or with whom I have had an intimate relationship. I can never have a sexual or romantic relationship with any client (or close relation of a client) during, or after, the course of assessment or psychotherapy. I cannot have a business relationship with any client (of close relation of a client), other than that of psychological services.
- In keeping with the standards of the APA, even though you might invite me, I may not attend your family gatherings, such as parties or weddings.

If you ever become involved in a divorce or custody dispute, I will not provide assessments or expert testimony in court. You should hire a different mental health professional for any assessment or testimony you require. This policy is based on the following: (1) My statements will be seen ad biased in your favor because we have a previous professional relationship; and (2) the testimony might affect our professional relationship, and I must put this relationship first. By signing this form, you indicate that you understand and agree that I will not provide assessments or expert testimony in court.

#### STATEMENT OF PSYCHOLOGIST COMMITMENT

It is my intention to abide by all the rules of the American Psychological Association (APA) and by the laws of my state license. As in any other relationship, problems can arise in our therapeutic relationship. If you are dissatisfied with any area of our relationship, please address your concerns to me as soon as possible. I am committed to hearing your concerns and working with you to seek solutions. If you feel that I (or any psychologist) have treated you unfairly or have broken a professional rule, please tell me.

For clients who reside in Nevada: The State of Nevada Board of Psychological Examiners protects consumers of psychological services by regulating the practice of psychology. You must contact the Board of Psychological Examiners online at psyexam.nv.gov, by emailing <a href="mailto:nbop@govmail.state.nv.us">nbop@govmail.state.nv.us</a>, by calling (775) 688-1268, or writing to the following address:

Board of Psychological Examiners 4600 Kietzke Lane, Bldg B-116 Reno, NV 89502

In my practice as a psychologist, I do not discriminate against clients based on any of the following: age, sex, martial/family status, race, color, religious beliefs, ethnic origin, place of residence, veteran status, physical disability, health status, sexual orientation, or criminal record unrelated to present dangerousness. This is a personal commitment, and it is also required by federal, state and local laws and regulations. I will always take steps to advance and support the values of equal opportunity, human dignity, and racial/ethnic/cultural diversity. If you believe you have been discriminated against, please bring this matter to my attention immediately.

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## FOR PARENTS OF MINOR CHILDREN

## **Legal Custody**

It is my policy that all parties with legal custody of a minor (e.g., custodial and non-custodial parents who have legal custody and/or other legal guardians) agree to the minor's participation in psychological services. By signing below, you are acknowledging this policy and indicating that you are authorized by all parties to initiate psychological services for your child. If you share legal custody of your child with another guardian and you are not fully authorized to initiate psychological services for your child, please notify me immediately and indicate the names of all legal guardians below. I will not proceed with an assessment if all guardians do not agree to allow the child to participate in these services as any guardian may request that the child discontinues services at any time, and as not completing an assessment is problematic. I also highly encourage all guardians to attend the initial parent interview so that they may contribute their perspective regarding the child's development history and presenting concerns. If all guardians do not attend the initial interview, any future requests to revise or amend the medical record due to lack of parental input will incur appropriate hourly fees as outlined for email/telephone consultation services. By signing below, you indicate that you understand these policies and have legal custody of the child named below and the right to seek services for that child.

## **Court Testimony and Your Minor Child**

In custody proceedings, a judge may order a psychologist's testimony if the judge determines that the issues demand it. As your child's psychologist, it is my duty to provide your child with the best care possible. If I am required to provide records or testimony to the court, this may contribute to a "dual-role relationship" between myself and your child. This means that I am serving in conflicting roles (e.g., parent's witness and child's psychologist) and that these roles can have a negative impact on the client, your child, for multiple reasons including potential violations of therapeutic trust, disclosure of confidential information, and other therapeutic issues. Additionally, releasing certain psychological assessment and treatment records to the court may pose legal and ethical issues. For the reasons, unless pre-arranged before you begin psychological services, I will not provide assessment or treatment records to the court for litigation. If I am required to release records under court order, I reserve the right to terminate psychological services.

## **Confidentiality and Your Minor Child**

When providing psychological services for children and adolescents, I often work closely with parents and other family members or care takers. When parents, guardians or other caretakers are actively involved in psychological services, confidentiality between identified client and psychologist is essential. However, Nevada law states that parents hold confidentiality rights to/for their children. Despite this legal mandate, confidentiality between your child and his/her psychologist is an important aspect of the psychological therapy process, as it allows your child to be open and honest when reporting symptoms and experiences. For this reason, I request that you allow some information that your child shares it me to be kept private unless your child opts to share that information. I will provide you with my overall impression and other relevant information during your portion of each session.

If you allow your child to retain some level confidentiality with me, there are exceptions to that confidentiality. Exceptions to confidentiality between myself and your child include, but are not limited to, situations in which I am concerned for your child's safety (e.g., I am concerned that he/she may hurt themselves or someone else; I am concerned that your child is being hurt or abused). I will immediately inform you if I believe your child is in any danger. Please indicate below your preference regarding your right to access your child's complete psychological record.

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# Legal Custody / Multiple Guardian Signature Page By checking this circle, I indicate that I have sole legal custody of the minor child named below. (Please provide a

copy of the court decree or paperwork verifying this	information when you submit the rest of	the intake packet
Client/Child's Name (Printed)	Date of Birth	
Client/Parent/Guardian #1 Name (Printed)	Client/Parent/Guardian #1 Signature	Date
Parent/Guardian #2 Name (Printed)	Parent/Guardian #2 Signature	Date
Parent/Guardian #3 Name (Printed)	Parent/Guardian #3 Signature	Date
Confidentiality and Specific Client/Child's Name (Printed)  Confidentiality and Confidentiality and Confidentiality and Specific Client/Child's Name (Printed)  Confidentiality and Confid	id child in his/her sessions.	
Client/Parent/Guardian #1 Name (Printed)	Client/Parent/Guardian #1 Signature	Date
Parent/Guardian #2 Name (Printed)	Parent/Guardian #2 Signature	Date
Parent/Guardian #3 Name (Printed)	Parent/Guardian #3 Signature	Date

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## PROFESSIONAL FEES, PAYMENT, AND INSURANCE REIMBURSEMENT

## **Fees and Payment**

In order for us to set realistic treatment goals and priorities, it is important to evaluate what resources you have available to pay for your treatment. I strongly encourage you to consider my fee schedule carefully prior to your initial appointment. I also encourage you to review your health insurance policy to determine your mental health benefits, any limitations on these benefits, if you are entitled to out-of-network benefits, and any reimbursement rates.

Fees for the services you request will be discussed and agreed upon prior to our first appointment. You may find my sliding scale fee schedule below and online at drracheldavis.com. Your signature on the Private Pay Fee Agreement Contract constitutes your agreement to pay the indicated fees. Any other services you request in the future must be paid in full prior to performance of the service at the fee rate applicable at the time of service.

Unless otherwise arranged, all payments are due prior to the beginning of each appointment. Fees related to court appearances must be paid by cash or check at least seven (7) days prior to the requested or summoned court appearance. All other fees may be paid by cash, check or credit card. Checks should be made out to Rachel E. Davis, PhD, PC.

If you accrue one unpaid appointment through prior arrangement to delay payment as mentioned above, no further appointments will be scheduled until your balance is paid in full. If your account is delinquent for more than 60 days and arrangements for payment have not been agreed upon, I reserve the right to use a collection agency or other legal means to secure payment. In most collection situations, the only information I release regarding a client's treatment is his or her name, the nature of services provided and the amount due.

## **Insurance Reimbursement**

I am not contracted with any private insurance companies and am thus considered an "out-of-network" provider for many of my clients. For these clients, I am unable to bill the private insurance provider directly. However, I routinely provide clients with a "Record of Services Provided & Fees Collected" (invoice). Clients may then submit this statement to their insurance company for reimbursement (if the client is entitled to out-of-network benefits). My clients generally report that this arrangement works well for them.

Please note that not all psychological services are covered by all insurance plans. Your insurance provider may only cover a portion of my fees. I strongly encourage you to review your health insurance policy prior to meeting with me in order to determine your mental health benefits. It is your responsibility to verify the specifics of your coverage and to file all claims on your own behalf.

Depending on your financial circumstances and total medical costs for any year, psychological services and the cost of transportation to and from appointments may be tax-deductible expenses. I encourage you to discuss this with a tax advisor.

Medicare: I am required to inform you that currently I do not provide services through Medicare, regardless of your eligibility for these benefits. You are still able to use my services, but you are responsible for all charges.

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## PRIVATE PAY FEE AGREEMENT

The following fee schedule represents my sliding scale as of March 1, 2021 with income range determined by gross annual household income per last year's tax return:

Income Range→	\$60,000	\$48,000-	\$36,000-	\$24,000-	\$23,999
Service↓	or more	\$59,999	\$47,999	\$35,999	or less
Neuropsychological, Psychological, or Developmental					
Assessments, all inclusive	\$1600	\$1400	\$1300	\$1200	\$1000
Infant/Children 12 Months – 5 years					
Neuropsychological, Psychological, or Developmental					
Assessments, all inclusive	\$2100	\$1900	\$1800	\$1600	\$1500
Children or Adolescents 6-22 years old					
Individual Therapy (5 to 18 years) per hour	\$175	\$150	\$130	\$110	\$100
Email and telephone consultation-per 10 minutes	\$30	\$30	\$30	\$30	\$30
Missed appointments (no call/no show)	Full fee	Full fee	Full fee	Full fee	Full fee
Appointment Cancelled without 24 hours' notice	\$100	\$100	\$100	\$100	\$100
Insufficient Funds (Returned Check)	\$25	\$25	\$25	\$25	\$25
Deposition for testimony for court appearance, per hour,	\$1000	\$1000	\$1000	\$1000	\$1000
two hour minimum prepaid	Ψ1000	Ψ1000	Ψ1000	Ψ1000	Ψ1000
Half day of testimony in court or at a hearing (see below)*	\$5000	\$5000	\$5000	\$5000	\$5000
Full day of testimony in court or at a hearing (see below)*	\$7500	\$7500	\$7500	\$7500	\$7500

\*If you or your child become involved in legal proceedings that require my participation, you will be expected to pay for my professional time even if I am called or summoned to testify by another party. Because of the difficulty of testifying in legal matters, which often require last minute cancellations of existing appointments, I charge \$5000 per half day or \$7500 per full day for preparation and attendance at any legal proceeding or hearing. Due to the unpredictable time requirements of court proceedings and other hearings, there is a two (2) day minimum retainer for all court or hearing appearances. All retainers must be paid by cash or check and received at least one week (seven days) prior to the court appearance, whether an agreed upon service or via a summons to appear. Any unused amount from the retainer will be returned via check one month following the final close of the hearing or court case in order to cover any recall for testimony that is required.

Occasionally, clients request additional services such as supplemental reports, attendance at meetings, school visits or conferences, consultation with other providers, or other services not included in weekly psychotherapy or assessment. My fee for such services is \$175/hour or equivalent fee structure to that for individual therapy found on the sliding fee schedule.

If you have questions or concerns regarding fees, I encourage you to speak with me directly. I am committed to providing need-based financial assistance on a limited basis (i.e., sliding fee schedule). If the financial commitment required for my services exceeds your resources, you may choose to contact your insurance provider for assistance locating an in-network mental health provider. I may be able to provide you with appropriate referrals as well.

### **For Parents of Minors**

The parent who brings the child is responsible for payment in full at the time of service. If the child attends a session without the parent, payment will need to be sent with the child or provided in advance. In the case of separated or divorced parents, where one parent is court-ordered to pay for services, a copy the court-order in its entirety must be provided before this information can be used. Additionally, in the case of separated or divorced parents where both parents have legal custody, both parents are required to review and sign the Fee Agreement Form and all of the Consent Forms.

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# PRIVATE PAY FEE AGREEMENT CONTRACT

# **Fee Agreement Summary**

<ul> <li>I hereby acknowledge having received and review Rachel E. Davis, PhD. I will have the opportunity appointment and may delay signing this document</li> </ul>	to ask questions for clarification during our fi	
• I understand that my agreed upon fee of \$	ner arrangements have been made in advance a ash or check, with assessment or therapy also p	nd
• I understand that I am responsible for all fees, ever insurance company or any other third-party payer insurance claims on my own behalf.		
• I understand that any insufficient funds (NSF) or	returned checks may be subject to a \$25 fee.	
• I understand that I will be charged for missed app hours' notice. I understand that my insurance com appointments canceled with insufficient notice. A email consultation, and document review are not reimbursed for these charges.	npany will not reimburse me for missed appoint dditionally, I understand that telehealth, phone	tments or and
<ul> <li>My signature confirms that I will act in accordance agree to participate in psychological services with</li> </ul>		that I
• I understand that Dr. Davis does not provide refund	nds except in the course of returning unused re	tainers.
• I understand that any and all unpaid balances may	be turned over to a collection agency.	
Client/Child's Name (Printed)	Date of Birth	
Client/Parent/Guardian #1 Name (Printed)	Client/Parent/Guardian #1 Signature	Date
Parent/Guardian #2 Name (Printed)	Parent/Guardian #2 Signature	Date
Parent/Guardian #3 Name (Printed)	Parent/Guardian #3 Signature	 Date

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## Rachel E. Davis, PhD, PC

Licensed Psychologist specializing in Pediatric Neuropsychology

## INFORMED CONSENT FOR IN-PERSON SERVICES DURING THE COVID-19 PUBLIC HEALTH CRISIS

This document contains important information about our decision (yours and mine) to begin inperson services in light of the COVID-19 public health crisis. Our decision is based in part on recommendations by the Center for Disease Control (CDC), but other factors may be considered. Some of these include but are not limited to: whether we and our families have been vaccinated, our health or the health of those we are in close contact with, and risk of exposure outside of this setting. There may be other concerns that we can talk about.

Please read this carefully and let me know if you have any questions. When you sign this document, it will be an official agreement between us.

## **Decision to Meet Face-to-Face**

We have agreed to meet in person for some or all future sessions. If there is a resurgence of the pandemic or if other health concerns arise, however, I may require that we meet via telehealth. If you have concerns about meeting through telehealth, we will talk about it first and try to address any issues. You understand that, if I believe it is necessary, I may determine that we return to telehealth for everyone's well-being.

If you decide at any time that you would feel safer staying with, or returning to, telehealth services, I will respect that decision, as long as it is feasible and clinically appropriate. Reimbursement for telehealth services is also determined by the insurance companies and applicable law, so we'll discuss any financial implications if needed.

## Risks of Opting for In-Person Services

You understand that by coming to the office, you are assuming the risk of exposure to the coronavirus (or other public health risk). This risk may increase if you travel by public transportation, cab, or ridesharing service.

## Your Responsibility to Minimize Your Exposure

To obtain services in person, you agree to take certain precautions which will help keep everyone (you, me, and our families, and other patients) safer from exposure, sickness and possible death. If you do not adhere to these safeguards, it may result in cancelling appointments or returning to a telehealth arrangement. *Initial each item below* to indicate that you understand and agree to these actions:

- You will tell me if you've been vaccinated. If you haven't, we'll talk about the reasons and whether it's possible to meet safely in person. \_\_\_\_
- You will only keep your in-person appointment if you are symptom free.

•	You will only keep your in-person appointment if you have been fever free for a minimum of 10 days prior to our appointment
•	You will cancel your appointment if you have been in contact with someone who has tested positive within the last 14 days
•	You will take your temperature before coming to each appointment. If it is elevated (100 Fahrenheit or more), or if you have other symptoms of the coronavirus, you agree to cancel the appointment or proceed using telehealth. If you wish to cancel for this reason, I won't charge you our normal cancellation fee
•	You will wait in your car or outside until no earlier than 5 minutes before our appointment time
•	You will wash your hands or use alcohol-based hand sanitizer when you enter the building
•	You will adhere to the safe distancing precautions we have set up in the waiting room and testing/therapy room. For example, you won't move chairs or sit where we have signs asking you not to sit
•	You will wear a mask in all areas of the office (I will too)
•	You will keep a distance of 6 feet and there will be no physical contact (e.g. no shaking hands) with me
•	You will try not to touch your face or eyes with your hands. If you do, you will immediately wash or sanitize your hands
•	You will make sure that your child follows all of these sanitation and distancing protocols.
•	You will take steps between appointments to minimize your exposure to COVID
•	If you have a job that exposes you to other people who are infected, you will immediately let me know
•	If your commute or other responsibilities or activities put you in close contact with others (beyond your family), you will let me know
*	If a resident of your home tests positive for the infection, you will immediately let me know and we will then continue any treatment via telehealth

I may change the above precautions if additional local, state or federal orders or guidelines are published. If that happens, we will talk about any necessary changes.

## My Commitment to Minimize Exposure

My practice has taken steps to reduce the risk of spreading the coronavirus within the office and we have posted our efforts in the office. Please let me know if you have questions about these efforts.

## If You or I Are Sick

You understand that I am committed to keeping you, me, and all of our families safe from the spread of this virus. If you show up for an appointment and I believe that you have a fever or other symptoms, or believe you have been exposed, I will have to require you to leave the office immediately. We can follow up with services by telehealth as appropriate.

If I test positive for the coronavirus, I will notify you so that you can take appropriate precautions.

that you have been in the office. If I have to repoinformation necessary for their data collection and will for our visits. By signing this form, you are agreeing the release.	I not go into any details about the rea	son(s)
Informed Consent This agreement supplements the general informed coto at the start of our work together.	onsent/business agreement that we a	greed
Your signature below shows that you agree to these t	terms and conditions.	
Client/Parent/Guardian #1 Name (Printed)	Client/Parent/Guardian #1 Signature	Date
Parent/Guardian #2 Name (Printed)	Parent/Guardian #2 Signature	Date
Parent/Guardian #3 Name (Printed)	Parent/Guardian #3 Signature	Date
Psychologist	Date	

If you have tested positive for the coronavirus, I may be required to notify local health authorities

## IN THE ERA OF COVID-19

The medical, financial, and social effects of the Covid-19 pandemic have necessitated changes to office policy at Rachel E. Davis, PhD, PC. The safety of both clients and staff (Dr. Davis) are paramount: therefore, the following procedures will be followed so that Dr. Davis can continue to provide much-needed services to clients.

## YOU ARE ASKED TO:

Inform Dr. Davis if anyone in your family is currently sick and/or has been sick or near anyone who is sick in the last 14 days

WEAR a mask at all times you are in the office, unless instructed otherwise

Go outside to take a phone call, eat, or drink

Wash your hands after using the restroom, drinking, eating, or touching your mask or face

Sit on the couches or chairs provided

Do not sit on a carpet unless instructed to do so by Dr. Davis

Use provided hand sanitizer when asked by Dr. Davis

#### **DR. DAVIS WILL**

Conduct all therapy, parent only interviews, and parent feedback sessions whenever possible via a HIPAA consistent telehealth platform.

- If parent(s)/guardian(s) cannot participate remotely via telehealth:
  - Office visits are strictly non-contact visits via telehealth with parent(s)/guardian(s) located in one room and Dr. Davis in another room

Only one in-person appointment or client will be allowed in the office per day.

- Appointments will be limited to the person receiving services and one caregiver OR two caregivers if an interview/feedback session
- Anyone who has been ill, or has a family member who has been ill, on the day of or during the 14 days prior to the appointment will be rescheduled. NO EXCEPTIONS.
- All attendees must wear appropriate, well fitted face masks at all times in the office, except as stated below. One will be provided if needed.

After each in-person visit stringent cleaning processes that meet or exceed the CDC recommendations as outlined at: <a href="https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html">https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html</a> will be conducted by Dr. Davis.

- All contact surfaces (i.e., doorknobs/handles, furniture, counters, electronic surfaces, test materials, etc. will be cleaned then disinfected after each visit. No one will touch these surfaces after this process. Door handles and any surface Dr. Davis touches will also be disinfected prior to each appointment
- All carpets will be cleaned regularly (i.e., weekly or immediately prior to someone being asked/allowed to sit or play on one)
- Each room that the client enters will be also disinfected using a UVC light with ozone, then remain vacant for at least three (3) hours prior to anyone entering the "clean" room.
- Dr. Davis will wash her hands immediately before entering and wear a mask whenever she is in a "clean room" so as to not contaminate the room.

#### Assessment sessions

- In-person with mask worn by both Dr. Davis and the client
- If possible, portions of the assessment will occur via a video telehealth format.
  - The client will be alone in a "clean" room and may be asked to remove the mask.
  - o Dr. Davis will be in another room on video with the client